

DAFTAR PUSTAKA

- Alfiyah, N., & Riyanto, S. (2019). The Effect of Compensation, Work Environment and Training on Employees' Performance of Politeknik LP3I Jakarta. *International Journal of Innovative Science and Research Technology*, 4(5), 947–955. www.ijisrt.com947
- Alghusin, N., & Al-Ajlouni, M. I. (2020). Transformational leadership as an antecedent for organisational commitment and job performance in the banking sector of Jordan. *International Journal of Productivity and Quality Management*, 30(2), 186–213. <https://doi.org/10.1504/IJPQM.2020.107814>
- Anitha, J. (2014). Determinants of employee engagement and their impact on employee performance. *International Journal of Productivity and Performance Management*, 63(3), 308–323. <https://doi.org/10.1108/IJPPM-01-2013-0008>
- Anwar Prabu Mangkunegara dan Abdul Waris. (2015). Effect of Training, Competence and Discipline on Employee Performance in Company (Case Study in PT. Asuransi Bangun Askrida). *Procedia - Social and Behavioral Sciences*, 211, 1240–1251. <https://doi.org/10.1016/j.sbspro.2015.11.165>
- Arikunto S. (2013). *Prosedur Penelitian Suatu Pendekatan Praktik*. Rineka Cipta.
- Asosiasi Kartu Kredit Indonesia. (2020). *Credit Card Growth*. Asosiais Kartu Kredit Indonesia. <https://www.akki.or.id/index.php/credit-card-growth>
- Atmojo, M. (2012). The Influence of Transformational Leadership on Job Satisfaction, Organizational Commitment, and Employee Performance. *International Research Journal of Business Studies*, 5(2), 113–128. <https://doi.org/10.21632/irjbs.5.2.113-128>
- Badrianto, Y., & Ekhsan, M. (2020). Effect of Work Environment and Job Satisfaction on Employee Performance in Pt. Nesinak Industries. *Management, and Accounting*, 2(1), 85–91. <http://e-journal.stiekusumanegara.ac.id>
- Bulut, C., & Culha, O. (2010). The effects of organizational training on organizational commitment. *International Journal of Training and Development*, 14(4), 309–322. <https://doi.org/10.1111/j.1468-2419.2010.00360.x>
- Chordiya, R., Sabharwal, M., & Goodman, D. (2017). Affective Organizational

- Commitment and Job Satisfaction: a Cross-National Comparative Study. *Public Administration*, 95(1), 178–195. <https://doi.org/10.1111/padm.12306>
- CNN Indonesia. (2020). *Pekerja Dirumahkan dan Kena PHK Akibat Corona Capai 3,06 Juta*. CNN Indonesia. <https://www.cnnindonesia.com/ekonomi/20200720114203-92-526610/pekerja-dirumahkan-dan-kena-phk-akibat-corona-capai-305-juta>
- Dinas Tenaga Kerja Transmigrasi dan Energi. (2020). *Surat edaran dinas tenaga kerja, transmigrasi dan energi Provinsi DKI Jakarta Nomor 14/SE/2020 Tahun 2020* (pp. 1–15). <https://www.hukumonline.com/pusatdata/detail/lt5e707bf47ca37/node...rasi-dan-energi-provinsi-dki-jakarta-nomor-14-se-2020-tahun-2020>
- Fu, W., & Deshpande, S. P. (2014). The Impact of Caring Climate, Job Satisfaction, and Organizational Commitment on Job Performance of Employees in a China's Insurance Company. *Journal of Business Ethics*, 124(2), 339–349. <https://doi.org/10.1007/s10551-013-1876-y>
- Hair et al. (2010). *Multivariate Data Analysis* (7th ed.). Pearson Education Inc.
- Hanaysha, J. (2016). Testing the Effects of Employee Engagement, Work Environment, and Organizational Learning on Organizational Commitment. *Procedia - Social and Behavioral Sciences*, 229, 289–297. <https://doi.org/10.1016/j.sbspro.2016.07.139>
- Haryono, S., & Wardoyo, P. (2012). Structural Equation. In *The International Encyclopedia of Communication*. PT. Intermedia Personalia Utama. <https://doi.org/10.1002/9781405186407.wbiecs108>
- Hayati, K., & Caniago, I. (2012). Islamic Work Ethic: The Role of Intrinsic Motivation, Job Satisfaction, Organizational Commitment and Job Performance. *Procedia - Social and Behavioral Sciences*, 65(ICIBSoS 2012), 1102–1106. <https://doi.org/10.1016/j.sbspro.2014.05.148>
- Heidarzadeh Hanzae, K., & Mirvaisi, M. (2013). A survey on impact of emotional intelligence, organizational citizenship behaviors and job satisfaction on employees' performance in Iranian hotel industry. *Management Science Letters*, 3, 1395–1402. <https://doi.org/10.5267/j.msl.2013.04.010>
- Hendri, M. I. (2019). The mediation effect of job satisfaction and organizational commitment on the organizational learning effect of the employee performance. *International Journal of Productivity and Performance Management*, 68(7), 1208–1234. <https://doi.org/10.1108/IJPPM-05-2018-0174>

- Herman/Fer. (2020). *OJK Prediksi Pertumbuhan Kredit 2020 Maksimal 4%*. Berita Satu Media Holdings. <https://www.beritasatu.com/ekonomi/658519/ojk-prediksi-pertumbuhan-kredit-2020-maksimal-4>
- Hettiararchchi, H. A. ., & Jayarathna, S. M. D. . (2014). The effect of Employee Work Related Attitudes on Employee Job Performance: A Study of Tertiary and Vocational Education Sector in Sri Lanka. *IOSR Journal of Business and Management*, 16(4), 74–83. <https://doi.org/10.9790/487x-16447483>
- Hoffman, H. J., & Elmi, A. F. (2020). Comparing Student Performance in a Graduate-Level Introductory Biostatistics Course Using an Online Versus a Traditional In-Person Learning Environment. *Journal of Statistics Education*, 0(0), 1–29. <https://doi.org/10.1080/10691898.2020.1841592>
- Humas Sekretariat Kabinet Republik Indonesia. (2020). *Presiden Putuskan Pembatasan Sosial Berskala Besar Opsi Atasi Dampak Covid-19*. Sekretariat Kabinet Republik Indonesia. <https://setkab.go.id/presiden-putuskan-pembatasan-sosial-berskala-besar-opsi-atasi-dampak-covid-19/>
- Hung, Yang, Lien, et al. (2010). Dynamic capability: Impact of process alignment and organizational learning culture on performance. *Journal of World Business*, 45(3), 285–294. <https://doi.org/10.1016/j.jwb.2009.09.003>
- I Gede Putu, Luh Komang, Luh Kadek, I. B. (2018). The influence of organizational culture, employee satisfaction, personality, and organizational commitment towards employee performance. *International Research Journal of Management, IT and Social Sciences*, 5(3), 35–45. <https://doi.org/10.21744/irjmis.v5i3.666>
- Imran, M., Hasan, S., Rizvi, M., & Ali, B. (2011). *Impact of Organizational Learning on Organizational Performance*. 3(4), 424–428.
- Inuwa, M. (2016). Job Satisfaction and Employee Performance: An Empirical Approach. *The Millennium University Journal*, 1(1), 90–103.
- Iqbal, S., Ehsan, S., Rizwan, M., & Noreen, M. (2014). The impact of organizational commitment, job satisfaction, job stress and leadership support on turnover intention in educational institutes. *International Journal of Human Resource Studies*, 4(2), 181. <https://doi.org/10.5296/ijhrs.v4i2.5906>
- Jiménez-Jiménez, D., & Sanz-Valle, R. (2011). Innovation, organizational learning, and performance. *Journal of Business Research*, 64(4), 408–417. <https://doi.org/10.1016/j.jbusres.2010.09.010>
- Kalleberg. (2010). *WORK VALUES AND JOB REWARDS: A THEORY OF JOB SATISFACTION*. 42(1), 1–10.

- Kee, A. & A. (2016). Relationship between Financial Compensation and Organizational Commitment among Malaysian Bank Workers. *Asian Business Research*, 1(1), 75. <https://doi.org/10.20849/abr.v1i1.29>
- Khan, A. A., Abbasi, S. O. B. H., Waseem, R. M., Ayaz, M., & Ijaz, M. (2016). Impact of Training and Development of Employees on Employee Performance through Job Satisfaction: A Study of Telecom Sector of Pakistan. *Business Management and Strategy*, 7(1), 29. <https://doi.org/10.5296/bms.v7i1.9024>
- Maharani, Troena, N. (2013). Organizational Citizenship Behavior Role in Mediating the Effect of Transformational Leadership, Job Satisfaction on Employee Performance: Studies in PT Bank Syariah Mandiri Malang East Javar Role in Mediating the Effect of Transformational Leadership, Jo. *International Journal of Business and Management*, 8(17), 1–12. <https://doi.org/10.5539/ijbm.v8n17p1>
- Maria Devita. (2017). *Faktor – Faktor Yang Mempengaruhi Kinerja Karyawan Di Restaurant Alpha Hotel Pekanbaru*. 4(2). [dbook&task=readonline&book_id=13629&page=108&chckhashk=03C706812F&Itemid=218&lang=fa&tmpl=component](https://doi.org/10.13106/journal.v4i2.13629)
- Mensah. (2015). A “coalesced framework” of talent management and employee performance: For further research and practice. *International Journal of Productivity and Performance Management*, 64(4), 544–566. <https://doi.org/10.1108/IJPPM-07-2014-0100>
- Meutiea. (2020). *Faktor-faktor yang mempengaruhi employee performance di Hotel Grand Zuri BSD City*. 2(3), 1–23.
- Mohammad, J., Habib, F. Q., & Alias, M. A. (2011). Job satisfaction and organisational citizenship behaviour: An empirical study at higher learning institutions. *Asian Academy of Management Journal*, 16(2), 149–165.
- Nawab, S., & Bhatti, K. (2011). Influence of employee compensation on organizational commitment and job satisfaction: A case study of educational sector of Pakistan. *International Journal of Business and Social Science*, 2(8), 25–32.
- Oyewobi, L. O., Oke, A. E., Adeneye, T. D., & Jimoh, R. A. (2019). Influence of organizational commitment on work–life balance and organizational performance of female construction professionals. *Engineering, Construction and Architectural Management*, 26(10), 2243–2263. <https://doi.org/10.1108/ECAM-07-2018-0277>
- Panagiotopoulos & Karanikola. (2017). Labor Market And Development: Unesco Research Data On Human Resource Training. *European Journal of English Language and Literature Studies*, 5(5), 2055–0146.

www.eajournals.org

- Paramita, E., Lumbanraja, P., & Absah, Y. (2020). The Influence of Organizational Culture and Organizational Commitment on Employee Performance and Job Satisfaction as a Moderating Variable at PT. Bank Mandiri (Persero), Tbk. *International Journal of Research and Review (Ijrrjournal.Com)*, 7(March), 3.
- Posuma, C. (2013). Kompetensi, Kompensasi, Dan Kepemimpinan Pengaruhnya Terhadap Kinerja Karyawan Pada Rumah Sakit Ratumbusang Manado. *Jurnal Riset Ekonomi, Manajemen, Bisnis Dan Akuntansi*, 1(4), 646–656.
- Pratama, R. A., & Mukzam, M. D. (2018). Pengaruh Metode Pelatihan dan Materi Pelatihan Terhadap Kemampuan Kerja dan Kinerja Karyawan (Studi Pada Karyawan tetap PT Perkebunan Nusantara X Pabrik Gula Pesantren Baru Kediri). *Jurnal Administrasi Bisnis (JAB)*|Vol, 62(2), 1–10.
- Putra, Septiadi, Rahman, I. (2012). Thermal performance of screen mesh wick heat pipes with nanofluids. *Experimental Thermal and Fluid Science*, 40, 10–17. <https://doi.org/10.1016/j.expthermflusci.2012.01.007>
- Renyut, B., Modding, H. B., Bima, J., & Sukmawati, S. (2017). *The effect of organizational commitment, competence on Job satisfaction and employees performance in Maluku Governor's Office*. 19(11), 18–29. <https://doi.org/10.31227/osf.io/hnwdt>
- Rinny, P., Bohlen Purba, C., & Handiman, U. T. (2020). The Influence Of Compensation, Job Promotion, And Job Satisfaction On Employee Performance Of Mercubuana University. *Www.Ijbmm.Com International Journal of Business Marketing and Management*, 5(2), 2456–4559. www.webometrics.info/Asia/Indonesia
- Rose, R. C. (2009). *The Effect Of Organizational Learning On Organizational Commitment, Job Satisfaction And Work Performance*. 25(6), 55–66.
- Santoso, S. (2012). *Analisis SEM Menggunakan AMOS*. PT Elex Media Komputindo (Kompas Gramedia). <https://doi.org/121121590>
- Sapitri, R. (2016). Pengaruh Komitmen Organisasi terhadap Kinerja Karyawan Perusahaan Listrik Negara Area Pekanbaru. *JOM Fisip*, 3(2), 1–9.
- Shahab, M. A., & Nisa, I. (2014). *The Influence of Leadership and Work Attitudes toward Job Satisfaction and Performance of Employee*. 2(5), 69–77.
- Shahzadi, Javed, Pirzada, et al. (2014). Impact of Employee Motivation on Employee Performance. *European Journal of Business and ManagementOnline*, 6(23), 2222–2839.

- Sharma, S., & Taneja, M. (2018). The effect of training on employee performance. *International Journal of Recent Technology and Engineering*, 7(4), 6–13. <https://doi.org/10.31104/jsab.v2i2.49>
- Sittar, K. (2020). Relationship of Work Engagements and Job Performance of University Teachers. *Bulletin of Education and Research*, 42(1), 167–183.
- Somantri, B., & Aga, A. S. (2018). Pengaruh Motivation dan Job Satisfaction terhadap Employee Performance Koperasi Simpan Pinjam Sejahtera Bersama (KSP-SB) di Kota Sukabumi. *Cakrawala*, 1(April), 15–29. <http://cakrawala.imwi.ac.id/index.php/cakrawala/article/view/3>
- Sugiyono. (2010). Metode Penelitian Kuantitatif & kualitatif. In *Journal of Experimental Psychology: General*.
- Sutanto & Gunawan. (2013). Kepuasan Kerja, Komitmen Organisasional dan Turnover Intentions. *Mitra Ekonomi Dan Manajemen Bisnis*, 4(1), 76–88. <http://repository.petra.ac.id/id/eprint/16051>
- Syed Mohammad Azeem. (2010). Job Satisfaction and Organizational Commitment among Employees in the Sultanate of Oman. *BMC Public Health*, 5(1), 1–8. <https://ejournal.poltektegal.ac.id/index.php/siklus/article/view/298%0Ahttp://dx.doi.org/10.1016/j.jana.2015.10.005%0Ahttp://www.biomedcentral.com/1471-2458/12/58%0Ahttp://ovidsp.ovid.com/ovidweb.cgi?T=JS&P>
- Syukri, M., & Heryanto, H. (2019). The Influence Of Leadership Style, And Organizational Commitment, On Employee Discipline And Also Its Impact On Employee Performance Of The Dharmasraya District Community And Village Empowerment Office. *Archives of Business Research*, 7(7), 102–111.
- Tolentino, R. C. (2013). Organizational Commitment and Job Performance of the Academic and Administrative Personnel. *International Journal of Information Technology and Business Management*, 15(1), 51–59.
- Triasmoko, D. (2014). PENGARUH PELATIHAN KERJA TERHADAP KINERJA KARYAWAN (Penelitian pada Karyawan PT Pos Indonesia (Persero) Cabang Kota Kediri). *Jurnal Administrasi Bisnis S1 Universitas Brawijaya*, 12(1), 82871.
- Uguy, L. S., & Achayat, A. P. (2010). Penilaian Kinerja Pegawai Negeri Sipil. *Manajemen Sumber Daya Manusia*, 1–52. www.Okezone.com
- Umar, H. (2004). *Metode Penelitian untuk Skripsi dan Tesis Bisnis* (Cetakan ke). PT Raja Grafindo Persada.

- Usikalu, O., Ogunleye, A. J., & Effiong, J. (2015). Organizational Trust , Job Satisfaction and Job Performance Among Teachers in Ekiti State , Nigeria . By. *British Open Journal of Psychology*, 1(1), 1–10. http://www.borpub.com/British Open Journal of Psychology/BORJ_Vol. 1, No. 1, March 2015/Organizational Trust.pdf
- Wijanto, S. (2008). *Structural Equation Modeling dengan LISREL 8.8*. Graha Ilmu.

