



## FAQシステム/ Helpfeel導入事例集

カスタマーサポート部門で先進的な取り組みを行う企業のFAQシステム活用事例を5つ紹介します。

Helpfeel\_ヘルプフィール

## Journal of Asian Finance, Economics and Business

## COUNTRY

South Korea



Universities and research  
institutions in South  
Korea

## SUBJECT AREA AND CATEGORY

Business, Management  
and Accounting  
Management  
Information Systems

Economics, Econometrics  
and Finance  
Economics and  
Econometrics  
Finance

## PUBLISHER

Korea Distribution Science  
Association (KODISA)

## H-INDEX

3

## PUBLICATION TYPE

Journals

## ISSN

22884645, 22884637

## COVERAGE

2018-2020

## INFORMATION

[Homepage](#)

[How to publish in this journal](#)

[jwlee119@yahoo.com](mailto:jwlee119@yahoo.com)

## SCOPE

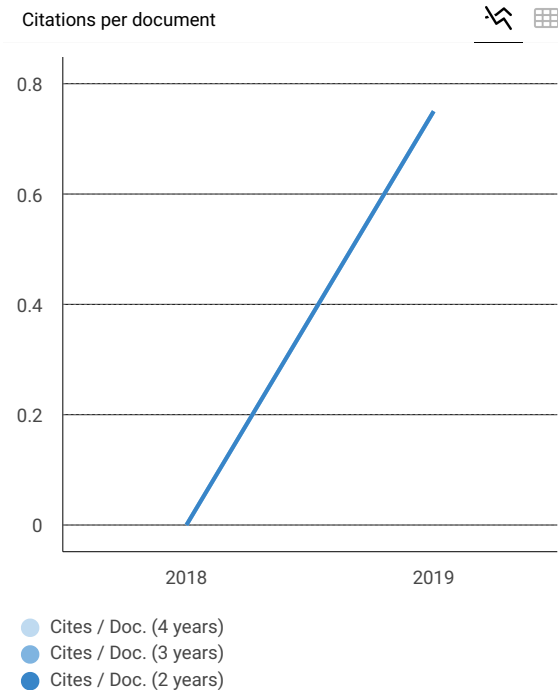
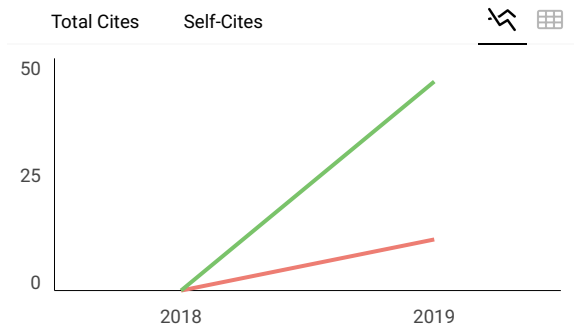
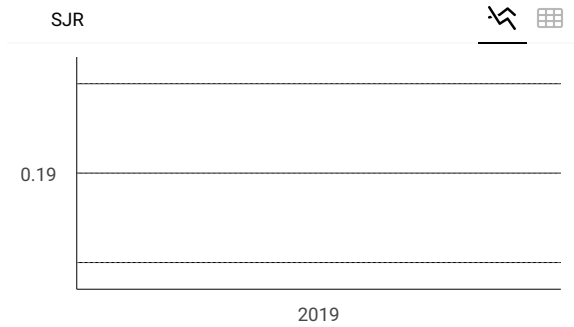
The Journal of Asian Finance, Economics and Business (JAFEB) publishes original research analysis and inquiry into issues of Asian Finance, Economics and Business Management. The JAFEB is an international peer-reviewed journal, which is devoted to contemporary issues of finance, economics and business in Asia, including Central Asia, East Asia, South Asia, Southeast Asia, and Middle East.

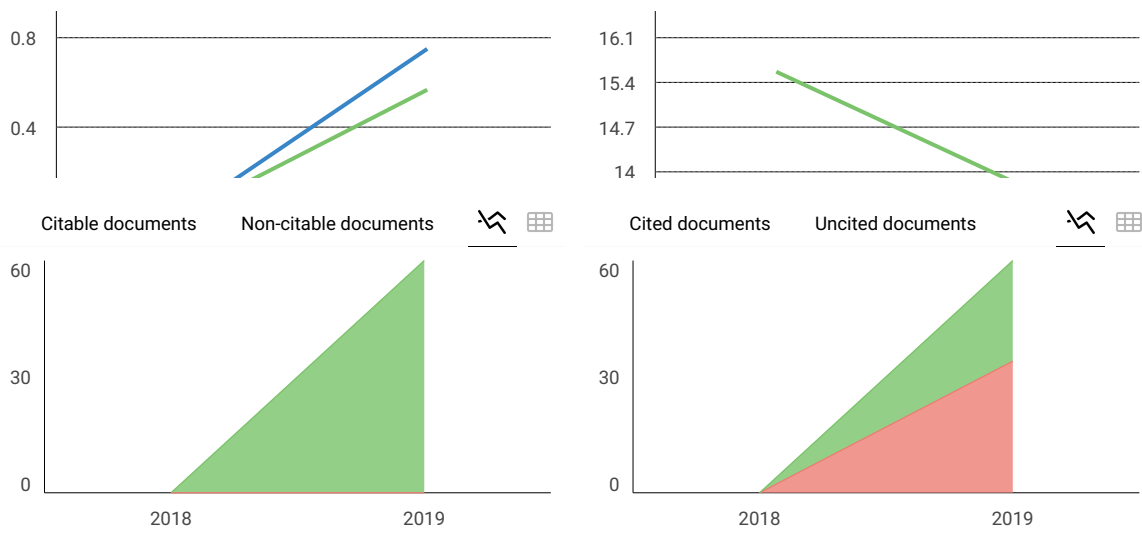


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<a href="https://www.scimagojr.com" data-bbox="252 410 396 424">
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Metrics based on Scopus® data as of April 2020

R **Rathria Rachman** 1 week ago

I published one of my articles in this journal back in 2018. Really appreciate the fast response and review provided by Prof. Jung Wan Lee, the Chief Editor, and the team. Good journal!

reply



**Melanie Ortiz** 1 week ago

SCImago Team

Dear Rathria,  
thank you for contacting us.  
Unfortunately, we cannot help you with your request, we suggest you contact the journal's editorial staff , so they could inform you more deeply.  
Best Regards, SCImago Team

A **AMAN** 2 weeks ago

Just wanted to know whether the journal titled The Journal of Asian Finance, Economics, and Business is the list of scopus for the year 2021 .

reply



**Melanie Ortiz** 2 weeks ago

SCImago Team

Dear Aman, thank you very much for your comment. We suggest you consult the Scopus database directly. Keep in mind that the SJR is a static image (the update is made one time per year) of a database (Scopus) which is changing every day.  
Best Regards, SCImago Team

E

**Esmaeil** 3 months ago

I want to know how much it costs to publish an article in this journal?

reply

S

**Sohel** 5 days ago

500 USD



**Melanie Ortiz** 3 months ago

SCImago Team

Dear Esmaeil,  
thank you for contacting us.  
We suggest you visit the journal's homepage or contact the journal's editorial staff , so they could inform you more deeply.  
Best Regards, SCImago Team

D

**Dr. Ali** 4 months ago

I really support and appreciate JAFEB's editorial management and article processing time.

reply

N

**Nida** 2 months ago

How much time they take?



**Melanie Ortiz** 4 months ago

SCImago Team

Dear Dr. Ali, thanks for your participation! Best Regards, SCImago Team

Y

**Yoon Shin, Ph.D.** 4 months ago

Dear SCImago Team,

I published a couple of articles in the Journal of Asian Finance, Economics and Business. I submitted my manuscripts to this journal because it has a strong reputation in Asian finance research, and the editor, Dr. Jung Wan Lee, has provided fair and fast reviews. This journal is also gaining reputation in the U.S. because of high quality research articles on Asian finance area. Thank you.

Yoon Shin, Ph.D.  
Professor of Finance  
Loyola University Maryland

reply



**Melanie Ortiz** 4 months ago

SCImago Team

Dear Yoon, thanks for your participation! Best Regards, SCImago Team

D

**Dr. Rajasekhara Mouly Potluri** 4 months ago

Dear SCImago Team,

Good morning and on behalf of the reputed JAFEB authors' kindly accept our sincere gratitude for recognizing the efforts of Prof. Jung Wan Lee, the Chief Editor of the said journal, and the remaining editorial team to disseminate the competent and current knowledge among the academia.

I have a strong association with this journal since its inception in the year 2014, and I have been publishing a good number of research articles in the JAFEB and suggested the same to my colleagues in countries like UAE, Nigeria, and Kazakhstan.

Prof. Jung Wan Lee supports and encourages all with his alluring and competencies in improving the quality of the manuscripts and his pin-point advice always helpful to so many young and budding researchers. Particularly, the total editorial team, the production team, and the entire staff persistently guiding the academicians from the submission stage to the publication stage.

This is my sincere request and appeals to recognize the efforts of the JAFEB in disseminating the current knowledge among the academicians in different parts of the globe.

reply



**Melanie Ortiz** 4 months ago

SCImago Team

Dear Dr. Rajasekhara, thanks for your participation! Best Regards, SCImago Team

A

**Aileen L. Camba** 4 months ago

Published articles in this journal are of excellent quality and best for references for researches in finance, economics and business.

reply



**Melanie Ortiz** 4 months ago

SCImago Team

Dear Aileen, thanks for your participation! Best Regards, SCImago Team

A

**Aditya Halim Perdana Kusuma Putra** 4 months ago

this is good journal, more responsibility, professional and fast response. I love their Service Quality

reply



**Melanie Ortiz** 4 months ago

SCImago Team

Dear Aditya, thanks for your participation! Best Regards, SCImago Team

S

**SITI AISYAH** 5 months ago

is my title included in your journal category? my title is Ergonomic Working Design Model in Reducing Fatigue Due to Air Traffic Control (ATC) at Kuala Namu Airport, Deli Serdang – Medan Indonesia. thanks

reply



**Melanie Ortiz** 5 months ago

SCImago Team

Dear Siti,

thank you for contacting us.

We are sorry to tell you that SCImago Journal & Country Rank is not a journal. SJR is a portal with scientometric indicators of journals indexed in Elsevier/Scopus.

Unfortunately, we cannot help you with your request, we suggest you visit the journal's homepage (See scope and submission/author guidelines) or contact the journal's

editorial staff , so they could inform you more deeply.  
Best Regards, SCImago Team

S **Sunny** 7 months ago

I would like to ask whether this journal in the list of ISI journals or not?

reply



**Melanie Ortiz** 7 months ago

SCImago Team

Dear Sunny,

Thank you for contacting us.

SJR is a portal with scientometric indicators of journals indexed in Elsevier/Scopus.

Unfortunately, we cannot help you with your request referring to the index status. We suggest you consult Scopus database (see the current status of the journal) or the mentioned database for further information. You can also check that information in the journal's website or contact directly with the editorial staff.

Best Regards, SCImago Team

R **Rizal Bakri** 7 months ago

I see the quartil of this journal in scopus source is Q4 for all category. Why this journal have Q3 in scimago version?

reply



**Melanie Ortiz** 7 months ago

SCImago Team

Dear Rizal,

Thank you for contacting us.

As you probably already know, our data come from Scopus, they annually send us an update of the data. This update is sent to us around April / May every year.

The calculation of the indicators is performed with the copy of the Scopus database provided to us annually. However, the methodology used by Scopus is different from the one's used by SCImago, even if, since the past year, the scientometrics indicators' calculation procedure changed in order to resemble SciVal.

In the case of SCImago, for every journal, the annual value of the SJR is integrated into the distribution of SJR values of all the thematic categories to which the journal belongs.

There are more than 300 thematic categories. The position of each journal is different in any category and depends on the performance of the category, in general, and the journal, in particular .

Best Regards,  
SCImago Team

N **Nam Nguyen** 8 months ago

This is a good journal in Asia

reply



**Melanie Ortiz** 8 months ago

SCImago Team

Dear Nam, thanks for your participation! Best Regards, SCImago Team

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Horatio (Satire 1.1.106)